










Things to know upon your Arrival...

-  **Please keep children buckled into their seats and ON THE BUS until a Monterey Zoo staff member contacts the bus driver and the bus is parked in the appropriate designated bus parking area.**
Groups arriving in vehicles only are asked to congregate in the lower parking area in an organized fashion. PLEASE do not let students run uncontrolled in the parking area or on any lawn areas.
-  **Your group will be assigned a specific wristband color which should be placed on the students WHILE ON THE BUS. All guests must be wearing the appropriate wristband while on the property.**
-  **NO FOOD or EATING IS ALLOWED INSIDE THE ZOO. Picnic areas must be reserved prior to your visit. Water bottles/beverages are permitted.**
-  **For both animal and guest safety, BACK-PACKS/large TOTE BAGS ARE NOT ALLOWED IN THE ZOO. They must remain in the bus or vehicles. An area can be arranged to store these items provided a school chaperone is designated to monitor that area at all times.**
-  **Browsing/shopping in the zoo's gift shop will only be allowed 30 min. prior to your departure. Upon purchasing items from the gift-shop, children will not be allowed back into the zoo area.**
-  **If your group reserved our Rainforest Experience, you'll be informed of your allotted time upon your arrival. Chaperones are responsible for making sure the children are aware of that time and visit that exhibit within that allotted time.**
-  **Chaperones are responsible for assuring the appropriate behavior of all students/guests from your school or group. This includes following ALL posted zoo rules, running, loud unreasonable noise, harassing of animals or other visitors. We encourage all chaperones to visit our "Visitor Guidelines" page at www.montereyzoo.org to review our recommendations and prohibited behaviors prior to your arrival.**